



## **TECHNOLOGY FORUM**

## Group Discussion: Hardware, Firmware, and Other ITS







A Kimley-Horn Software Solution

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## **Interactive Group Discussion**

- Empower you!
  - Knowledge
  - Resources
  - Peer support
- Controller changeouts / firmware upgrades
  - Best practices
  - Configuration management

## **Interactive Group Discussion**

- Detection maintenance
  - How do you resolve intermittent operation?
  - Advice on how to reduce impact of malfunctions?
  - How to manage workflow for resolution
    - Does anyone outsource
    - Best practices how do you keep up?